

Neurology institute of Melbourne

Office Policies

(Please initial in each provided space)

Appointments

As a courtesy, we allow 15 minutes for lateness. After 15 minutes, we reserve the right to reschedule. We have a "reminder call" program in place, also as a courtesy, whereby all scheduled patients are called the workday before the appointment to confirm. It is your responsibility to make note of your appointments and arrive as scheduled; this policy is in effect even if we are unable to reach you by phone to confirm your appointment. As we do not double book appointments, if you do not cancel a scheduled appointment 24 hours in advance, you create a vacancy in our schedule which cannot be filled. For this reason, it is our policy to charge the following FEES.

\$50.00 FOR A MISSED FOLLOW UP APPOINTMENT

\$50.00 FOR AN APPOINTMENT YOU WALK OUT ON

\$100.00 FOR A MISSED TEST (NERVE CONDUCTION, EMG, EEG)

Insurance

We accept most private insurances excluding Health First and HMO plans. **It is the patient's responsibility to contact the insurance company to verify that Dr. Unger is a network provider for that plan. If for any reason your insurance company or health plan refuses payment, you are responsible for the balance of payment for services rendered, including any and all service charges or missed appointment fees.**

It is also the patient's responsibility to provide proof of current insurance at the time of the appointment. Scanned or photographic copies of the insurance card is not considered valid proof. If this information is not available, please make arrangements with the receptionist to utilize the private pay option. There is a discount for private pay patients who do not have current insurance. Additionally, payment are due at the time of service or subject to a \$25.00 administration service charge. This includes coinsurance payments for Medicare. PLEASE NOTE: WE DO NOT ACCEPT MEDICAID AT ALL. If you have any questions regarding billing, please contact our billing service company, Seabreeze Medical Billing 1-877-859-5650.

Medical Records

All requests for medical records must be in writing and may take up to 14 business days to process. All patients' accounts must be paid in full before medical records are released. Medical records to / from another physician may be requested by completing the form in our office. As a courtesy, we provide the first copy of your medical records at no charge. In accordance with Rule 64B8-10.333 Administrative Code, our office charges for reproducing additional copies of medical records for \$1.00 per page for the first 25 pages, and \$.25 per page thereafter. Payments for records must be made in advance.

Forms and read fees

Forms: \$75.00 for the first page, \$25.00 for each additional page for forms generated outside of our office. This is due in advance.

Letters: \$75.00 per letter written by Dr. Unger on behalf of the patient. This is also due in advance.

Also, in order to provide you with the best possible care, Dr. Unger reads ALL films (MRI, CT) including those that may have been read by another physician / facility. A read fee is charged for each scan, and we will submit this bill to your insurance company as a convenience to you. Should your insurance provider deny payment for this service, your maximum responsibility will not exceed \$50.00 per scan.

**PATIENT ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES
AND CONSENT / LIMITED AUTHORIZATION & RELEASE FORM**

You may refuse to sign this acknowledgement & authorization. In refusing we may not be allowed to process your insurance claims.

Date: _____

Release of information

I authorize the release of information including the diagnosis, records; examination rendered to me and claims information. This information may be released to:

- Spouse _____
- Child (ren) _____
- Child (ren) _____
- Child (ren) _____
- Other _____
- Other _____
- Other _____

Information is not to be released to anyone.

The undersigned acknowledges receipt of a copy of the currently effective Notice of Privacy Practices for this healthcare facility. A copy of the signed, dated document shall be as effective as the original.

MY SIGNATURE WILL ALSO SERVE AS A PHI DOCUMENT RELEASE SHOULD I REQUEST TREATMENT OR RADIOGRAPHS BE SENT TO OTHER ATTENDING DOCTOR / FACILITIES IN THE FUTURE.

Please **print** name of Patient

Please **sign** as Patient / Guardian of Patient

Legal Representative / Guardian

Relationship of Legal Representative / Guardian

**NEUROLOGY INSTITUTE OF MELBOURNE, PA
FINANCIAL POLICY**

Patient Name: _____ DOB: _____

Welcome to Neurology Institute of Melbourne. We are happy you have chosen Dr. Unger as your Neurologist and we will strive to give you the best medical care. We understand that in addition to needing to feel comfortable with your Physician, many patients have concerns about the Financial Policy of our practice.

It is the policy of our office to collect co-payments/deductibles at the time services are rendered. Any amount due at the time of service that is not collected will be assessed at a \$ 25.00 service fee. We accept cash, personal check and most major credit cards. A returned check fee of \$25.00 will be assessed and you will be unable to make subsequent payments by check.

For all services rendered to minor patients we will look to the adult accompanying the patient or the parent/guardian for payment (including any past due balances). We will not get involved in arrangements made between divorced parents or custodial agreements.

Neurology Institute of Melbourne has agreed to file insurance for patients who participate in insurance plans. In order to do this as accurately as possible you **MUST** produce your insurance card at each visit. If you do not have this available payment in full is due at the time of the visit must. Any applicable credit amounts will be refunded to you once contracted insurance information is received and dates of service are paid by the insurance company.

If your visit is auto or worker's compensation related, we must be informed immediately. The charges for auto-related visits will be billed to your auto insurance company and, as a courtesy to your major medical carrier(s). All balances are the responsibility of the patient. We do not accept "Letters of Protection" from attorneys. We must have the following information for billing: auto insurance company, claim number, adjuster's name and phone number, and mailing address for billing.

Any services that we file with your insurance company that are not responded to after 90 days from the date of service may be transferred to patient balance which will remain the responsibility of the patient until payment is received or written correspondence is received from the insurance company verifying that payment is forthcoming from them. Any balances not paid within 90 days will be forwarded to our collection agency unless prior arrangements have been made with our office. The account balance and additional 30% fee associated with collecting the debt will be the responsibility of the patient. **WE CANNOT SCHEDULE OR SEE PATIENTS IN COLLECTION STATUS. COLLECTION STATUS MUST BE CLEARED PRIOR TO THE PATIENT'S ARRIVAL FOR ANY SUBSEQUENT VISIT.**

A monthly statement will be sent to you by our billing company, Seabreeze Medical Billing, detailing unpaid charges. If you have any questions regarding items which have not been paid by your insurance, we ask that you contact your insurance company or employer as benefit packages vary by employer and policy.

Non-Compliance with this Financial Policy may result in dismissal from the practice.

I have read and understand the financial policy of the practice and agree to be bound by its terms and agree that such terms may be amended at will by the practice.

Printed Name of Patient: _____ Date: _____
Signature of Patient or Guardian: _____

NEUROLOGY INSTITUTE OF MELBOURNE

NEW PATIENT HEALTH HISTORY FORM

Name: _____ DOB _____ Today's Date _____

ARE YOU HERE FOR CONDITIONS RELATED TO A MOTOR VEHICLE ACCIDENT? YES NO
 IS THE CASE STILL OPEN? YES NO

Please list ALL of your **medications and dosages** including **vitamins** and **over the counter products**.

Please list ALL **allergies to medications** and their **reactions**.

MEDICATION _____	REACTION _____
MEDICATION _____	REACTION _____
MEDICATION _____	REACTION _____
MEDICATION _____	REACTION _____

FAMILY HISTORY: Please indicate the relation of any **family members** diagnosed with the following conditions. If no relative had the condition, please circle "**NONE**"

Alzheimer's Disease: _____	None
Dementia: _____	None
Lou Gehrig's Disease (ALS): _____	None
Migraines: _____	None
Multiple Sclerosis: _____	None
Neuropathy: _____	None
Parkinson's Disease: _____	None
Psychiatric Disorders: _____	None
Strokes: _____	None
Seizures: _____	None

New Patient Review of Symptoms: Please check all that apply

<p>GENERAL WELL BEING</p> <p><input type="checkbox"/> Fever</p> <p><input type="checkbox"/> Weight Loss (>10lbs)</p> <p><input type="checkbox"/> Excess Fatigue</p> <p><input type="checkbox"/> Recurrent Nausea / Vomit</p> <p><input type="checkbox"/> Night Sweats</p> <p>DERMATOLOGICAL</p> <p><input type="checkbox"/> Eczema or Psoriasis</p> <p><input type="checkbox"/> Dermatitis</p> <p><input type="checkbox"/> Dry or Scaling skin</p> <p><input type="checkbox"/> Rashes</p> <p><input type="checkbox"/> Changes in skin color</p> <p><input type="checkbox"/> Changes in moles</p> <p><input type="checkbox"/> Skin Cancer</p> <p><input type="checkbox"/> Breast pain or swelling</p> <p><input type="checkbox"/> Date of last mammogram _____</p> <p>OPHTHALMOLOGIC</p> <p><input type="checkbox"/> Burry vision</p> <p><input type="checkbox"/> Eyesight worsening</p> <p><input type="checkbox"/> Double vision</p> <p><input type="checkbox"/> Eye pain</p> <p><input type="checkbox"/> Eyes water or burn</p> <p><input type="checkbox"/> Cataracts</p> <p><input type="checkbox"/> Other eye problems</p> <p><input type="checkbox"/> Wear glasses / Contacts</p> <p><input type="checkbox"/> Date of last exam: _____</p> <p><input type="checkbox"/> Infections</p> <p><input type="checkbox"/> Injuries</p> <p><input type="checkbox"/> Glaucoma</p> <p><input type="checkbox"/> Cateracts</p> <p><input type="checkbox"/> Blurred vision</p> <p><input type="checkbox"/> Trouble focusing</p> <p><input type="checkbox"/> Recent change in vision</p> <p>EARS, NOSE, MOUTH & THROAT</p> <p><input type="checkbox"/> Wear hearing aids</p> <p><input type="checkbox"/> Date of last hearing exam _____</p> <p><input type="checkbox"/> Hearing Loss</p> <p><input type="checkbox"/> Ear Infection</p> <p><input type="checkbox"/> Ear Pressure</p> <p><input type="checkbox"/> Ringing in ears</p> <p><input type="checkbox"/> Pain in ears</p> <p><input type="checkbox"/> Balance disturbance</p> <p><input type="checkbox"/> Itching in ears</p>	<p><input type="checkbox"/> Nasal congention</p> <p><input type="checkbox"/> Nasal drainage</p> <p><input type="checkbox"/> Nosebleeds</p> <p><input type="checkbox"/> Sinus infections / problems</p> <p><input type="checkbox"/> Sinus headaches</p> <p><input type="checkbox"/> Throat infections</p> <p><input type="checkbox"/> Difficulty swallowing</p> <p><input type="checkbox"/> Lip or mouth sores</p> <p><input type="checkbox"/> Sore throats</p> <p>RESPIATORY</p> <p><input type="checkbox"/> Chronic cough</p> <p><input type="checkbox"/> Emphysema</p> <p><input type="checkbox"/> Bronchitis</p> <p><input type="checkbox"/> Asthma</p> <p><input type="checkbox"/> Chronic obstruction</p> <p><input type="checkbox"/> Pulmonary Disease</p> <p><input type="checkbox"/> Shortness of breath</p> <p><input type="checkbox"/> Oxygen use at home</p> <p><input type="checkbox"/> Pneumonia</p> <p><input type="checkbox"/> Lung cancer</p> <p><input type="checkbox"/> Tuberculosis</p> <p><input type="checkbox"/> Blood in saliva</p> <p><input type="checkbox"/> Date of last chest X-ray _____</p> <p>CARDIOVASCULAR</p> <p><input type="checkbox"/> Chest pain</p> <p><input type="checkbox"/> Date of last EKG _____</p> <p><input type="checkbox"/> Heart attack</p> <p><input type="checkbox"/> High blood pressure</p> <p><input type="checkbox"/> Low blood pressure</p> <p><input type="checkbox"/> Irregular heartbeat</p> <p><input type="checkbox"/> Heart murmur</p> <p><input type="checkbox"/> Arm and leg swelling</p> <p><input type="checkbox"/> High cholesterol</p> <p>DIGESTIVE</p> <p><input type="checkbox"/> Blood in vomit</p> <p><input type="checkbox"/> Indigestion</p> <p><input type="checkbox"/> Nausea / vomiting</p> <p><input type="checkbox"/> Jaundice</p> <p><input type="checkbox"/> Abdominal pain</p> <p><input type="checkbox"/> Altered bowel habits</p> <p><input type="checkbox"/> Ulcers or Gastritis</p> <p><input type="checkbox"/> Colon, liver, stomach cancer</p> <p><input type="checkbox"/> Hepatitis</p>	<p>GENITOURINARY</p> <p><input type="checkbox"/> Urinary tract infection</p> <p><input type="checkbox"/> Painful urination</p> <p><input type="checkbox"/> Blood in urine</p> <p><input type="checkbox"/> Difficulty urinating</p> <p><input type="checkbox"/> Incontinence</p> <p><input type="checkbox"/> Kidney stones</p> <p><input type="checkbox"/> Prostate cancer</p> <p><input type="checkbox"/> Endometriosis</p> <p><input type="checkbox"/> Uterine, ovarian or cervical cancer</p> <p>MUSCULOSKELETAL</p> <p><input type="checkbox"/> Broken bones</p> <p>List: _____</p> <p><input type="checkbox"/> Arm or leg weakness</p> <p><input type="checkbox"/> Joint pain or swelling</p> <p><input type="checkbox"/> Back pain</p> <p><input type="checkbox"/> Arthritis</p> <p>HEMATOLOGIC</p> <p><input type="checkbox"/> Anemia</p> <p><input type="checkbox"/> Hemophilia</p> <p><input type="checkbox"/> Easy bleeding / bruising</p> <p><input type="checkbox"/> Swollen glands</p> <p>IMMUNOLOGIC</p> <p><input type="checkbox"/> Environmental allergies</p> <p><input type="checkbox"/> Hay fever</p> <p><input type="checkbox"/> Food allergies</p> <p><input type="checkbox"/> Immune system problems</p> <p><input type="checkbox"/> Connective tissue disease</p> <p><input type="checkbox"/> Frequent colds / infections</p> <p>PSYCHIATRIC</p> <p><input type="checkbox"/> Anxiety</p> <p><input type="checkbox"/> Depression</p> <p><input type="checkbox"/> Manic / Depression</p> <p><input type="checkbox"/> Schizophrenia</p> <p><input type="checkbox"/> Considering suicide / homicide</p> <p><input type="checkbox"/> Panic attacks</p> <p><input type="checkbox"/> Sudden mood swings</p> <p><input type="checkbox"/> Emotional difficulties</p> <p><input type="checkbox"/> Insomnia</p> <p><input type="checkbox"/> Other psychiatric problems</p> <p><input type="checkbox"/> Under psychiatric care</p> <p><input type="checkbox"/> Desiring psychiatric care</p>	<p>NEUROLOGICAL</p> <p><input type="checkbox"/> Confusion</p> <p><input type="checkbox"/> Difficulty concentrating</p> <p><input type="checkbox"/> Dizziness</p> <p><input type="checkbox"/> Hallucinations</p> <p><input type="checkbox"/> Headache</p> <p><input type="checkbox"/> Lethary</p> <p><input type="checkbox"/> Memory problems</p> <p><input type="checkbox"/> Personality change</p> <p><input type="checkbox"/> Spells</p> <p><input type="checkbox"/> Clumsiness</p> <p><input type="checkbox"/> Facial numbness - tingling</p> <p><input type="checkbox"/> Numbness - arms (L/R/B)</p> <p><input type="checkbox"/> Numbness - legs (L/R/B)</p> <p><input type="checkbox"/> Poor balance</p> <p><input type="checkbox"/> Poor coordination</p> <p><input type="checkbox"/> Speech difficulty</p> <p><input type="checkbox"/> Stiffness</p> <p><input type="checkbox"/> Trouble walking</p> <p><input type="checkbox"/> Weakness - arms (L/R/B)</p> <p><input type="checkbox"/> Weakness - legs (L/R/B)</p> <p><input type="checkbox"/> Choking</p> <p><input type="checkbox"/> Difficulty chewing</p> <p><input type="checkbox"/> Difficulty tasting</p> <p><input type="checkbox"/> Drooling</p> <p><input type="checkbox"/> Hoarscness</p> <p><input type="checkbox"/> Incontinence - bowel</p> <p><input type="checkbox"/> Incontinence - bladder</p> <p><input type="checkbox"/> Nausea</p> <p><input type="checkbox"/> Pain</p> <p><input type="checkbox"/> Vomiting</p> <p><input type="checkbox"/> Blurred vision</p> <p><input type="checkbox"/> Decreased hearing</p> <p><input type="checkbox"/> Double vision</p> <p><input type="checkbox"/> Dysphagia</p> <p><input type="checkbox"/> Fainting spells</p> <p><input type="checkbox"/> RInging in the ears</p> <p><input type="checkbox"/> Trouble with smells</p> <p><input type="checkbox"/> Vertigo / Dizziness</p> <p><input type="checkbox"/> Sexual dysfunction</p> <p><input type="checkbox"/> History of coma</p> <p><input type="checkbox"/> History of cardiac arrest</p>
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NAME: _____

DATE: _____

PAIN ASSESSMENT

Do you have pain in the following areas:

If you answered yes, please continue. **If you do not answer it will be assumed that there is nothing to make your pain worse.**

Is the pain in your **NECK?** YES NO Is the pain: INTERMITTENT CONSTANT
 On a scale of 1-10, 10 being the worst what is your pain level: 1 2 3 4 5 6 7 8 9 10
 Is the pain: SHARP DULL BURNING STABBING THROBBING **What makes the pain worse?** _____

Is the pain in your **THORACIC SPINE** (between your shoulder blades)? YES NO Is the pain: INTERMITTENT CONSTANT
 On a scale of 1-10, 10 being the worst what is your pain level: 1 2 3 4 5 6 7 8 9 10
 Is the pain: SHARP DULL BURNING STABBING THROBBING **What makes the pain worse?** _____

Is the pain in your **LOWER BACK?** YES NO Is the pain: INTERMITTENT CONSTANT
 On a scale of 1-10, 10 being the worst what is your pain level: 1 2 3 4 5 6 7 8 9 10
 Is the pain: SHARP DULL BURNING STABBING THROBBING **What makes the pain worse?** _____

Is the pain in your **FEET/LEGS?** YES NO Is the pain: INTERMITTENT CONSTANT
 On a scale of 1-10, 10 being the worst what is your pain level: 1 2 3 4 5 6 7 8 9 10
 Is the pain: SHARP DULL BURNING STABBING THROBBING **What makes the pain worse?** _____

Is the pain in your **HANDS/ARMS?** YES NO Is the pain: INTERMITTENT CONSTANT
 On a scale of 1-10, 10 being the worst what is your pain level: 1 2 3 4 5 6 7 8 9 10
 Is the pain: SHARP DULL BURNING STABBING THROBBING **What makes the pain worse?** _____

Is the pain in your **FACE?** YES NO Is the pain: INTERMITTENT CONSTANT
 On a scale of 1-10, 10 being the worst what is your pain level: 1 2 3 4 5 6 7 8 9 10
 Is the pain: SHARP DULL BURNING STABBING THROBBING **What makes the pain worse?** _____

Is the pain in your **JOINTS?** YES NO Is the pain: INTERMITTENT CONSTANT
 Which Joints? _____
 On a scale of 1-10, 10 being the worst what is your pain level: 1 2 3 4 5 6 7 8 9 10
 Is the pain: SHARP DULL BURNING STABBING THROBBING **What makes the pain worse?** _____

Patient Signature: _____

Physician Signature: _____

(Form reviewed with patient)

NAME: _____

DATE: _____

MEMORY (COGNITIVE) ASSESSMENT

Can you handle **DRIVING** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Can you handle **COOKING** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Can you handle **FINANCES** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Can you handle **MEDICATIONS** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Can you handle **FEEDING** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Can you handle **DRESSING** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Can you handle **BATHING** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Can you handle **TOILETING** on your own: **YES** **NO** Do you need assistance?: **YES** **NO**

If yes, explain: _____

Patient Signature: _____

Physician Signature: _____

NAME: _____

DATE: _____

HEADACHE ASSESSMENT

Do you get headaches? **YES** **NO** If yes, please fill out the form below.

What side is your headaches? **RIGHT** **LEFT** **BOTH SIDES**

On a scale of 1-10, 10 being the worst what is your headache pain level: **1** **2** **3** **4** **5** **6** **7** **8** **9** **10**

Where are your headaches located on your head? **FRONT** **BACK** **SIDE** **EYES** **FACE** **TEMPLES**

How often do you experience headaches? _____ How Long do the headaches last? _____

How long have you had headaches? _____

What type of pain is the headaches? **SHARP** **DULL** **THROBBING**

Do you have any of the following (circle all that apply):

LIGHT SENSITIVITY **SOUND SENSITIVITY** **SMELL SENSITIVITY** **NAUSEA/VOMITING**

Are your headaches sudden or gradual in onset? **SUDDEN** **GRADUAL**

Do you have an aura (warning before headache) such as flashing lights? **YES** **NO**

Do you have other symptoms with the headaches? **VISUAL DISTURBANCE** **SPEECH DISTURBANCE** **FOCAL WEAKNESS/NUMBNESS**
PLEASE CLARIFY: _____

What do you take for your headaches when they occur to get them to go away?

List all preventative (daily) medications you are currently taking.

List all preventative (daily) medications you have taken for headaches in the past.

Since last visit has the frequency of the headaches increased or decreased? **INCREASED** **DECREASED** **SAME**

Any change in the type of headaches since last visit? _____

Patient Signature: _____

Physician Signature: _____

(Form reviewed with patient)

NAME: _____

DATE: _____

PARKINSON'S ASSESSMENT

Do you have Parkinson's disease? **YES NO**

If yes, what year were you diagnosed? _____

Do you have a DBS (Deep Brain Stimulator)? **YES NO**

When was it implanted? _____ By Whom? _____

What medication are you taking for Parkinson's? **LIST DOSAGE AND TIME(S) OF DAY TAKEN**

- Sinemet (carbidopa / Levodopa) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Sinemet CR (long acting Carbidopa / Levodopa) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Mirapex (Pramipexole) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Requip (Ropinerol) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Neupro (Rotigotine) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Azilect (Rasagiline) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Eldepryl (Selegiline) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Symmetrel (Amantidine) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Comtan (Entacapone) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Artane (trihexphenidyl) _____MG Exact Time(s) of day taken / how many pills each dose _____
- Apokyn (Apomorphine) Injuncton _____MG Exact Time(s) of day taken / how many pills each dose _____
- Tasmar (Tolcapone) Injection _____MG Exact Time(s) of day taken / how many pills each dose _____
- Rytary _____MG Exact Time(s) of day taken / how many pills each dose _____

Does the medication control your symptoms from dose to dose? **YES NO**

If not, what symptoms are you experiencing in between doses? _____

Do you have dyskinesia (uncontrolled abnormal snake like movement)? **YES NO**

Do you experience hallucinations or delusions? **YES NO**

Do you get episodes of lightheadedness when you stand up? **YES NO**

Do you have memory loss? **YES NO** If so, how long? _____

Patient Signature: _____

Physician Signature: _____
(Form reviewed with patient)